

21st October 2024

BSE Limited Corporate Relationship Dept 1<sup>st</sup> Floor, New Trading Ring, Rotunda Building, P.J. Towers, Fort, Mumbai – 400 001 National Stock Exchange of India Limited 5<sup>th</sup> floor, Exchange Plaza, Plot No.C-1 Block "G" Bandra Kurla Complex Bandra (East)

<u>Mumbai</u> – 400 051

BSE Code: 504112 NSE Code: Nelco EQ

Dear Sirs,

Sub: Update on the Intelsat IS33E satellite failure

Ref: Intimation pursuant to Regulation 30 of the SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015 ("SEBI Listing Regulations").

Pursuant to Regulation 30 of the Listing Regulations this is to inform that Intelsat's IS33E satellite (one of the Satellite that the Company uses to provide services by leasing the capacity via New Space India Limited) experienced a power outage on 19<sup>th</sup> October 2024, causing a disruption of customer traffic. The Satellite operator confirmed on 20<sup>th</sup> October 2024 that the Satellite will not be recovered. The Company has initiated backup plans for migrating the impacted customers to alternative satellite capacity. As per the current analysis, the Company believes that there are no material financial impact as a result of the above event.

We enclose herewith details as per SEBI Circular No. SEBI/HO/CFD/CFD-PoD-1/P/CIR/2023/123 dated July 13, 2023 in Annexure- A of this letter.

This is for your information and records.

Yours faithfully, NELCO Limited

Ritesh N. Kamdar Company Secretary & Head legal ACS 20154

Encl: As above.



## **Annexure A**

## <u>Disruption of operations of any one or more units or division of the listed entity due to natural calamity (earthquake, flood, fire etc.), force majeure or events such as strikes, lockouts etc.:</u>

Sr. No.	Particulars	Details
1.	At the time of occurrence:	
	a) expected quantum of loss/damage caused;	Currently not applicable.
	b) whether loss/damage covered by insurance or not including amount;	No
	c) estimated impact on the production/operations in case of strikes/lock outs;	Not Applicable
	d) factory/unit where the strike/lock out takes place including reasons for such strike.	Not Applicable
2.	Regularly, till complete normalcy is restored:	
	a) insurance amount claimed and realized by the listed entity for the loss/damage;	Not Applicable
	b) the actual amount of damage caused due to the natural calamity or other force majeure events;	Approx Rs.20.00 lakhs
	c) details of steps taken to restore normalcy and the impact of the natural calamity/other force majeure events on production or service, financials of the entity.	<ol> <li>Migration of Customer sites to other satellite by reconfiguring Teleport/Hub.</li> <li>Visiting remote location and realigning/repointing the antenna to new satellite.</li> </ol>